



ORLEANS PARISH COMMUNICATION DISTRICT

Administrators of New Orleans' 9-1-1/3-1-1 Systems

April 14, 2023

Questions and Answers for Request for Proposal (RFP) No. 1234-2023-911 ADDENDUM #4

QUESTION

You requested the system integrate with LWIN and LA Mobile Land System. Can you provide greater detail on the information you're requesting?

ANSWER

Right now, the system has a backup; the radio inside the firehouses on LWIN, so the audio transmission from the fire station alert is transmitted over that system. Our current system unmutes on LWIN in order for the dispatch audio to be heard in the station. In our definition we specify a backup RF notification for both station alerting and voice that doesn't necessarily have to be over LWIN system. If you want to use other licensed frequencies for that and setup your own system, you can. If you want to interface through the LWIN system and work with the State of LA on that to use data through LWIN that is also an option. In either case, the only voice dispatch that our dispatchers would be doing is on an LWIN console so you at least have to have an interface or a dumb radio monitoring on that talk route in order to get that audio to rebroadcast. They have radios in the fire stations, but they are normally muted. The goal is to have a redundant source of alerting.

QUESTION

When you talk about sending that redundant path over the radio system, is it one main dispatch channel or do you need the alerting system to be able to move two different talker to channel?

ANSWER

Currently, operationally we dispatch over one main channel. All the stations are set to fire dispatch channel. There are sometimes in extreme conditions particularly when we have weather events that the dispatchers are so frequent that we split them out and we break the city up. My goal would be once the system is deployed and we're able to dispatch multiple incidents at one time, instead of one at a time citywide that won't be necessary but that is our current infrastructure we've done it once in my five years here where we split the city in half but from a fire station alerting side right now all the radios, all the dispatch frequencies are set to one channel.

QUESTION

Are there any legacies systems?

RESPONSE

There are no other dispatch systems.

QUESTION

Is the radio system for Motorola Solutions, is it a NC 7500?

ANSWER

Louisiana wide area network but it is a Motorola Astro 25 system.

QUESTION

For the radio interface would it be CCGW or just the donor radio like you said it would be a consulate or mobile?

ANSWER

Your choice.

QUESTION

For consulate is it 7500 or better?

ANSWER

Yes.

QUESTION

Workstations mentioned in section “KK” of the RFP is not normally quoted, provided for by the vendor, should it be in the RFP?

ANSWER

So right now we have a workstation that does the one monitoring of the system overall and also allows us to do some manual things outside of CAD so if we need to open the station houses manually, issue tones there's usually a station, a workstation where you can do those things right drop the tones as that separated from CAD so the system can operate independently in the event we have CAD downtime we could go still and use the alerting system and so that that's the point of the workstation I would hope there would be some place we could go to still have those functions.

QUESTION

Brand model specifications, are those available?

ANSWER

Yes, the current workstation for the existing fire alerting station product was provided for by the vendor. To elaborate on that depending on what protocols the winning vendor has for providing access to do the monitoring to look at the system to do the manual you know what the goals are if you meet that in a different way explain it, in in your response.

QUESTION

Are there floor plans available for the fire stations to allow bidders to do station plan layouts?

ANSWER

Yes, we will post instructions to retrieve the floor plans.

QUESTION

Which of the 34 fire facilities are permanent and which are satellite?

ANSWER

There are 30 NOFD fire station locations. (Satellite: There are 4 support locations.)

IT Building 701 Rosedale Dr.

MTA East 13400 Old Gentilly Road

Supply Shop 821 Magazine

*NOFD Head Quarters Future Site 401 City Park Ave.*** (change from Fort Pike)****

QUESTION

Who is OPCD's Business Account Executive at Motorola Solutions, and may we have his/her contact information?

ANSWER

Yes, Steve Devries, Motorola Enterprise Sales Rep (561) 663-4109

Steve.Devries@motorolasolutions.com

QUESTION

In reference to Section "L" of 1.6.1 of the RFP: Are you looking for all 13 workstations to be concurrent or do you have a minimum number that you would like?

ANSWER

The minimum number of positions that we want to be able to do this or going to be the four in the fire pod, one in the special operations area, one in situation room, and one on our supervisor bridge.

QUESTION

Are there existing MCC 7500 E's at these locations?

ANSWER

Not E, the rest are 7500's.

QUESTION

On those floor plans, will those have the locations for the speakers existing, display boards, turn-out timers and/or lighting, or where you want them?

ANSWER

I don't believe that information is currently in the plan.

QUESTION

Is there potential for site visits?

ANSWER

Yes. The SITE VISIT will take place on Tuesday, April 25th at 9:00AM

Address to meet for site visit:

*701 Rosedale Drive,
New Orleans, LA. 70124*

NOFD will provide a van and a driver to take the team around the city to do site visits to each station. Dean Disalvo is the contact with NOFD. 504-658-4761 ddisalvo@nola.gov

QUESTION

Is there any legacy equipment we are comfortable with, there is a high enough quality or in good enough shape to use?

ANSWER

No, we said new in the RFP because we are concerned just about everything that we don't really want to reuse anything.

QUESTION

Another question to the fire station learning interface are we to include just our side of that interface or do we need to contact Motorola to get their sides.

ANSWER

You're responsible for both sides as stated in the RFP.

QUESTIONS

Will that be provided by New Orleans the CAD side of that cost for us to include?

ANSWER

No. We wouldn't know exactly what interface requirements are or need.

QUESTION

Is there potential for an extension on the RFP?

ANSWER

Yes, the solicitation deadline will be extended to 05/08/2023 at 4:00PM CST.

VENDOR ATTENDEES:

Jeff King, U.S. Digital Designs
Mary Beth Cash, U.S. Digital Designs
Brigitte Barreto, Locution Systems
Kristi McQueen, Locution Systems
Paul Gyore, U.S. Digital Designs
Jarrold Shupe, Motorola Solutions